

Please VISIT <https://www.patientaccess.com/>

Patient Access - GP appointment | x +

https://www.patientaccess.com

Patient Access Coronavirus GP features Pharmacy services Sign in Register

Do not book a GP appointment if you have a fever (over 37.8 degrees), new cough, loss of or change to your sense of smell. Stay at home and avoid close contact with other people for at least 7 days - people you live with will need to self-isolate for 14 days.

Click here to use our coronavirus symptom checker to see if you need medical help. Find further information from the NHS for users in England and Scotland

Take control of your healthcare

In partnership with **NHS**

Patient Access connects you to local health services when you need them most. Book GP appointments, order repeat prescriptions and discover local health services for you or your family via your mobile or home computer.

Sign in Register

Technical Support

CLICK on REGISTER <https://account.patientaccess.com/registration>

Patient Access - GP appointment | x +

https://www.patientaccess.com

Patient Access Coronavirus GP features Pharmacy services Sign in Register

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Sign in Register

Technical Support

Please **FILL OUT THE BOXES** with your **PERSONAL DETAILS** and **CLICK** on **CONTINUE**

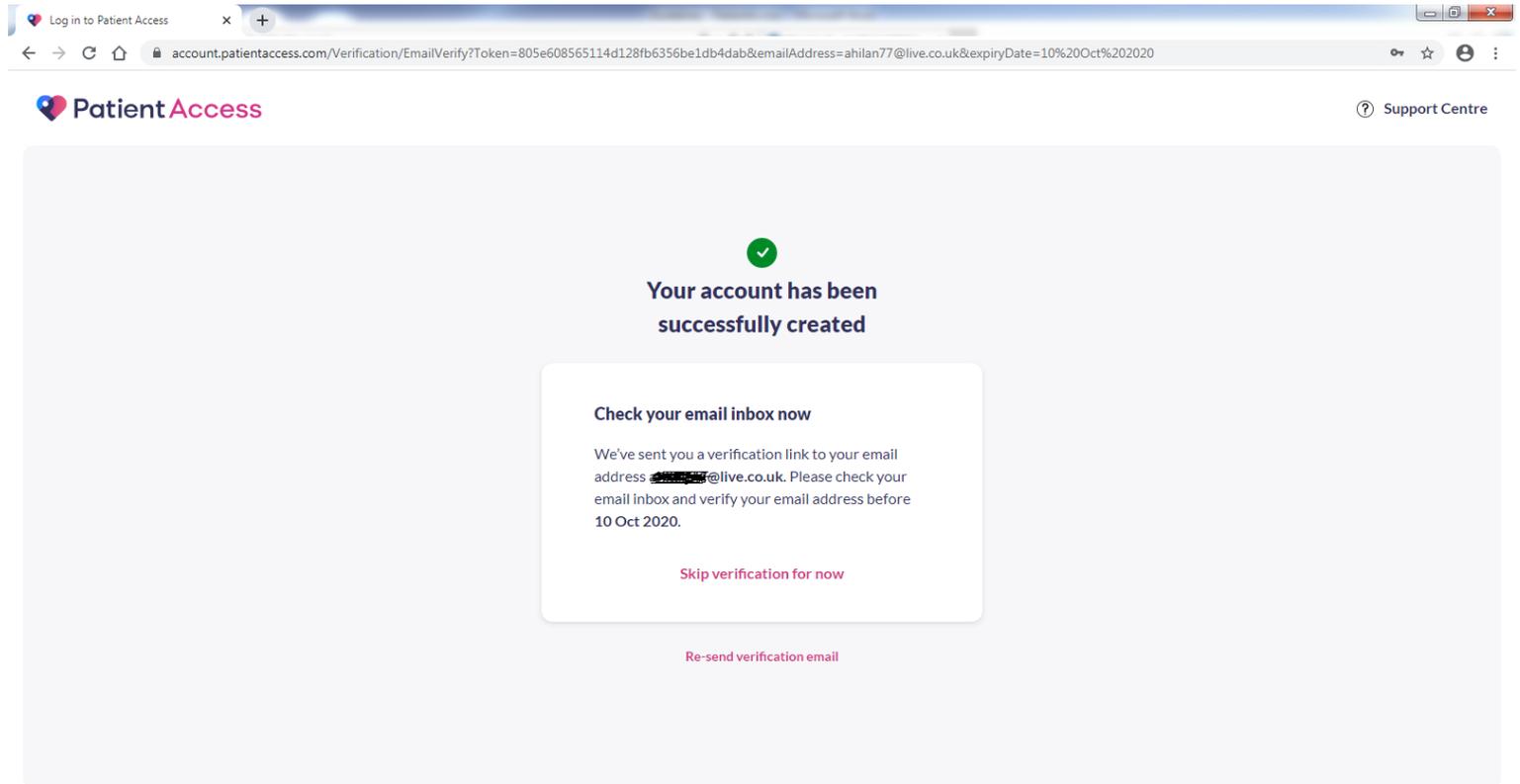
The screenshot shows a web browser window with the URL `account.patientaccess.com/registration`. The page title is "Create your Patient Access account". Below the title, there is a link: "Already have an account? [Sign in to Patient Access](#)". The main content area is a white box titled "Enter your personal details". It contains the following fields: "First name" (text input), "Last name" (text input), "Your home postcode" (text input), "Date of birth" (with "Day", "Month" dropdown, and "Year" dropdown inputs), and "Gender (optional)" (dropdown menu). Below these fields is a link: "Why do we ask for this information". At the bottom of the white box is a pink "Continue" button with a red arrow pointing to it. To the right of the white box is a blue "Technical Support" button.

Please **ENTER** your **EMAIL ADDRESS** and **PASSWORD** (12 CHARACTERS LONG WITH MIX OF NUMBERS, UPPERCASE AND LOWERCASE LETTERS).

TICK – I accept the Terms and Conditions and **CLICK** on **CREATE ACCOUNT**

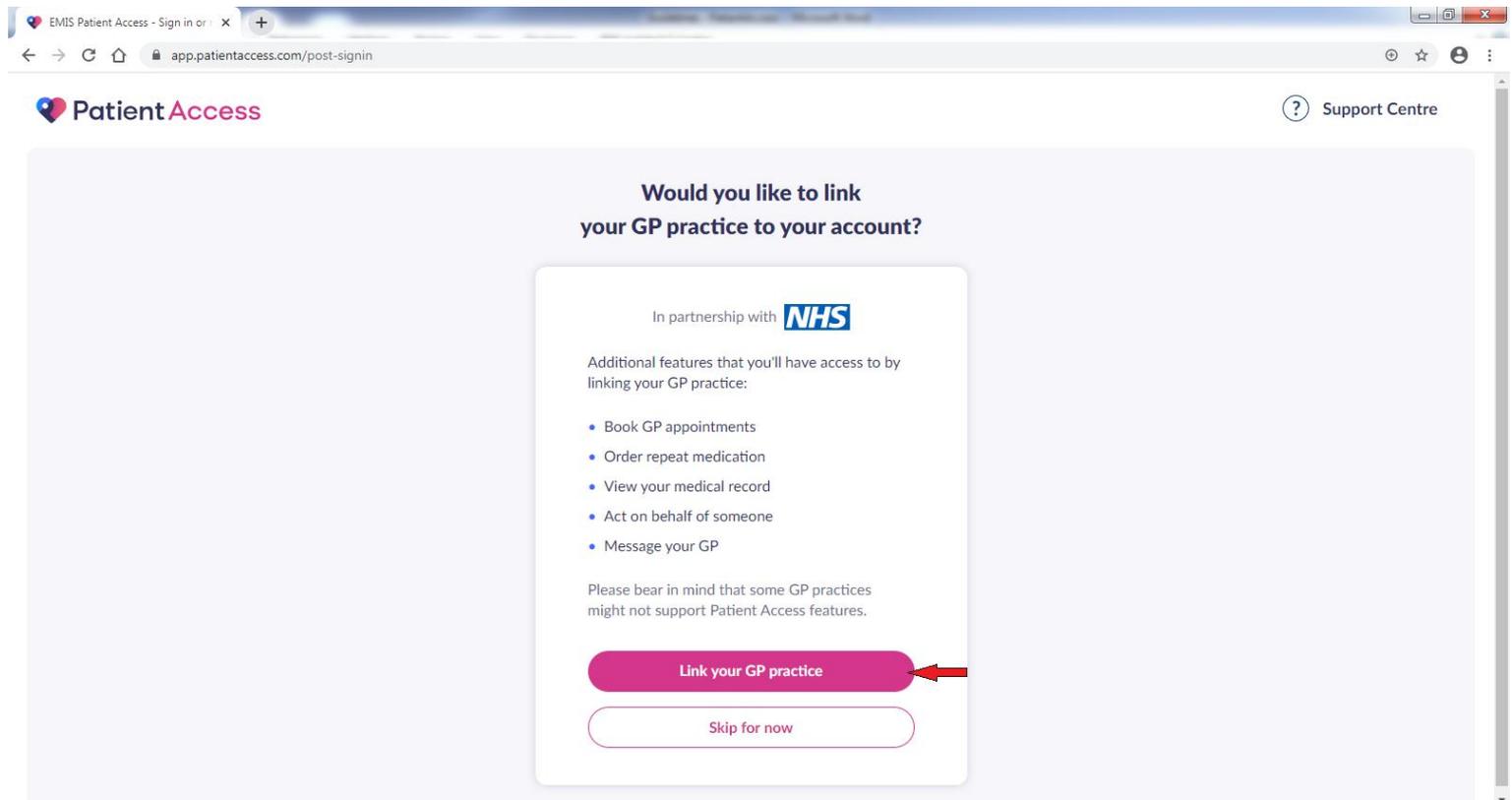
The screenshot shows the same web browser window, now at the "Enter account details" step. The page title is "Create your Patient Access account". Below the title, there is a link: "Already have an account? [Sign in to Patient Access](#)". The main content area is a white box titled "Enter account details" with a "< Back" link. It contains the following fields: "Email address" (text input with "name@example.com"), "Password" (password input with a red arrow pointing to it), and "Mobile number (optional)" (text input). Below the password field is a red-bordered box containing the text: "Your new password must be at least 12 characters long with a mix of numbers, uppercase and lowercase letters and should not have been previously used." Below the mobile number field are two checkboxes: "I accept the [Terms and Conditions](#)" and "I'd like to receive marketing communications (emails, surveys and partner content) to enhance my experience of Patient Access." At the bottom of the white box is a pink "Create account" button with a red arrow pointing to it. To the right of the white box is a blue "Technical Support" button.

CHECK your **EMAIL INBOX** to VERIFY your **EMAIL ADDRESS**;
Otherwise CLICK on **SKIP VERIFICATION FOR NOW**.



The screenshot shows a web browser window with the URL `account.patientaccess.com/Verification/EmailVerify?Token=805e608565114d128fb6356be1db4dab&emailAddress=ahilan77@live.co.uk&expiryDate=10%20Oct%202020`. The Patient Access logo is in the top left, and a 'Support Centre' link is in the top right. The main content area features a green checkmark icon and the heading 'Your account has been successfully created'. Below this is a white box with the heading 'Check your email inbox now' and the text: 'We've sent you a verification link to your email address [redacted]@live.co.uk. Please check your email inbox and verify your email address before 10 Oct 2020.' At the bottom of the white box are two buttons: 'Skip verification for now' and 'Re-send verification email'.

CLICK on **LINK YOUR GP PRACTICE**



The screenshot shows a web browser window with the URL `app.patientaccess.com/post-signin`. The Patient Access logo is in the top left, and a 'Support Centre' link is in the top right. The main content area features the heading 'Would you like to link your GP practice to your account?'. Below this is a white box with the text 'In partnership with NHS' and the heading 'Additional features that you'll have access to by linking your GP practice:'. A list of features follows: 'Book GP appointments', 'Order repeat medication', 'View your medical record', 'Act on behalf of someone', and 'Message your GP'. Below the list is the text: 'Please bear in mind that some GP practices might not support Patient Access features.' At the bottom of the white box are two buttons: 'Link your GP practice' (highlighted with a red arrow) and 'Skip for now'.

EMIS Patient Access - Sign in or ... x

app.patientaccess.com/dashboard

Patient Access Support Centre Mick Mouse

- Home
- Coronavirus Information
- Health Advice
- Appointments
- Link Your GP Practice**

Mobile Number

Please add a mobile number to your account. If you forget your password we can use this number to verify your identity. [Add mobile number](#)

Sorry, something's not quite right.

One of the GP practices you were linked to has been disconnected from your Patient Access account. Apologies for the inconvenience.

To re-link to the relevant practice and regain access to the missing information, please ask for a linkage letter from the relevant practice and use either:

- Link your GP practice button on your dashboard, or
- Link another patient to your account button in your View profile area

Are you protected against flu?

See if you are eligible for a free NHS flu jab today.

[Check now](#)

Feeling unwell? Get health advice

Please enter your main symptom (e.g. headache)

[Search](#)

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Cookies Accessibility

TYPE **E12 6SJ** and CLICK on **SEARCH**

EMIS Patient Access - Sign in or ... x

app.patientaccess.com/registration

Patient Access Support Centre

[Back](#)

1. Your Practice

Please supply a postcode or the name of the practice where you are currently registered as a patient.

* If your practice is not located in England [click here](#) instead.

[Search](#)



SELECT E12 MEDICAL CENTRE and CLICK on CONTINUE

EMIS Patient Access - Sign in or [+](#)

app.patientaccess.com/registration

Patient Access

Support Centre

[Back](#)

1. Your Practice

Please supply a postcode or the name of the practice where you are currently registered as a patient.

* If your practice is not located in England [click here](#) instead.

Select your practice from the results below.

- E12 Medical Centre**
243 High Street North, London, Greater London E12 6SJ
+44 (0) 2084702500
- The Graham Practice**
19 Wordsworth Avenue, London, Greater London, England E12 6SU
+44 (0) 2085485960
- Sangam Surgery @ Gladstone Avenue**

CLICK on YES

EMIS Patient Access - Sign in or [+](#)

app.patientaccess.com/registration/letter

Patient Access

Support Centre

[Back](#)

Have you received a registration letter from your practice?

Yes No

What is a registration letter?

A registration letter contains important information required to register for full access to online services.

If you do not have a registration letter you can select the 'No' button above and continue with basic online access, which will allow you to book a single appointment. You can also contact your practice directly to find out the options available to you to verify your identity and get full access.

You have requested access to online services.

Accessing online services

To access online services:

- Create an account with one of the following service providers:

Service provider	Website
Patient Access	https://www.patientaccess.com
i-Patient	https://i-patient.net

ENTER **LINKAGE KEY** and **ACCOUNT ID** from your GP PRACTICE **REGISTRATION EMAIL** which was sent to you. An **EXAMPLE** shown below

Then **CLICK** on **CONFIRM**

[Back](#)

Have you received a registration letter from your practice?

Yes No

Link To Practice

To link to your practice, please enter the following details from your registration letter. If you do not have a registration letter, please select the 'No' button above.

Linkage Key

Account ID

Online Services for Mick Mouse

You have requested access to online services.

Accessing online services

To access online services:

1. Create an account with one of the following service providers:

Service provider	Website
Patient Access	https://www.patientaccess.com
Evergreen Life	https://e-life.co.uk/
Co-op Health	https://www.coop.co.uk/myhealth
myGP	https://www.ilovemygp.com/
digi.me	https://digi.me/nhs
Echo Pharmacy	https://echo.co.uk/signup
AT Tech	https://dt-ig.com/
Pharmacy2U Ltd	https://m1.pharmacy2u.co.uk
Medloop	https://medloop.co.uk/app/
Boots UK	https://boots.com/nhs
My Way Digital Health	https://patient.diabetesmyway.nhs.uk/register/
C Sharp Solutions	https://patally.co.uk/
Patients Know Best	https://patientsknowbest.com/gp
Redwood Technologies	Error! Hyperlink reference not valid.
Healthera Ltd	https://healthera.co.uk
Doctorlink	https://www.doctorlink.com/patients/
Digital Medical Supply UK LTD	https://kry.se/api/m1-service/
Nurturey - the digital Redbook	https://www.nurturey.com
NYE Health	https://weare.nye.health

2. Provide the following online services account details when prompted:

Linkage Key	sU FJEaBNi3
ODS Code	F84739
Account ID	15 36007640

Note: The account details are unique to you and were provided by E12 MEDICAL CENTRE .

Now ENTER HOUSE NAME, FLAT OR STREET NUMBER: and CLICK on CONTINUE

EMIS Patient Access - Sign in or ...
app.patientaccess.com/registration/wizard

Patient Access Support Centre

< Back

Your Practice Edit
E12 Medical Centre - 7640

Your Personal Details Edit
Please confirm the personal details held by your practice.

Name: Mick Mouse

Date of birth: 1 Sep 16 Gender: Gender

Postcode: E12 6SJ

House name, flat or street number:

House name, flat or street number is required.

Continue

3 Confirm your password

Then ENTER your 12 CHARACTERS PASSWORD and CLICK on LINK ACCOUNT

EMIS Patient Access - Sign in or ...
app.patientaccess.com/registration/wizard

Patient Access Support Centre

< Back

Your Practice Edit
E12 Medical Centre - 7640

Your Personal Details Edit
Name: Mick Mouse
Date of birth: 1 Sep 16 Gender: Male
Postcode: E12 6SJ House number/name: 2...

3 Confirm your password

Your password

Show

Password is required.

Link account

Now your **PATIENT ACCESS ACCOUNT** is LINKED with our **GP PRACTICE**.

The screenshot shows a web browser window with the URL `app.patientaccess.com/registration/wizard`. The page is titled "Patient Access" and features a "Support Centre" link in the top right. A central white modal box displays a green checkmark icon and the following text:

Your Patient Access account is now successfully linked to your GP practice.

You can now access the following features where your practice supports them:

- Book GP appointments
- Order repeat medication
- View your medical record
- Act on behalf of someone
- Message your GP

A pink "Done" button is located at the bottom of the modal. The background of the page is dark blue and shows a registration wizard with steps: "Your Practice" (completed), "Your Personal Details" (completed), and "Confirm your password" (in progress).