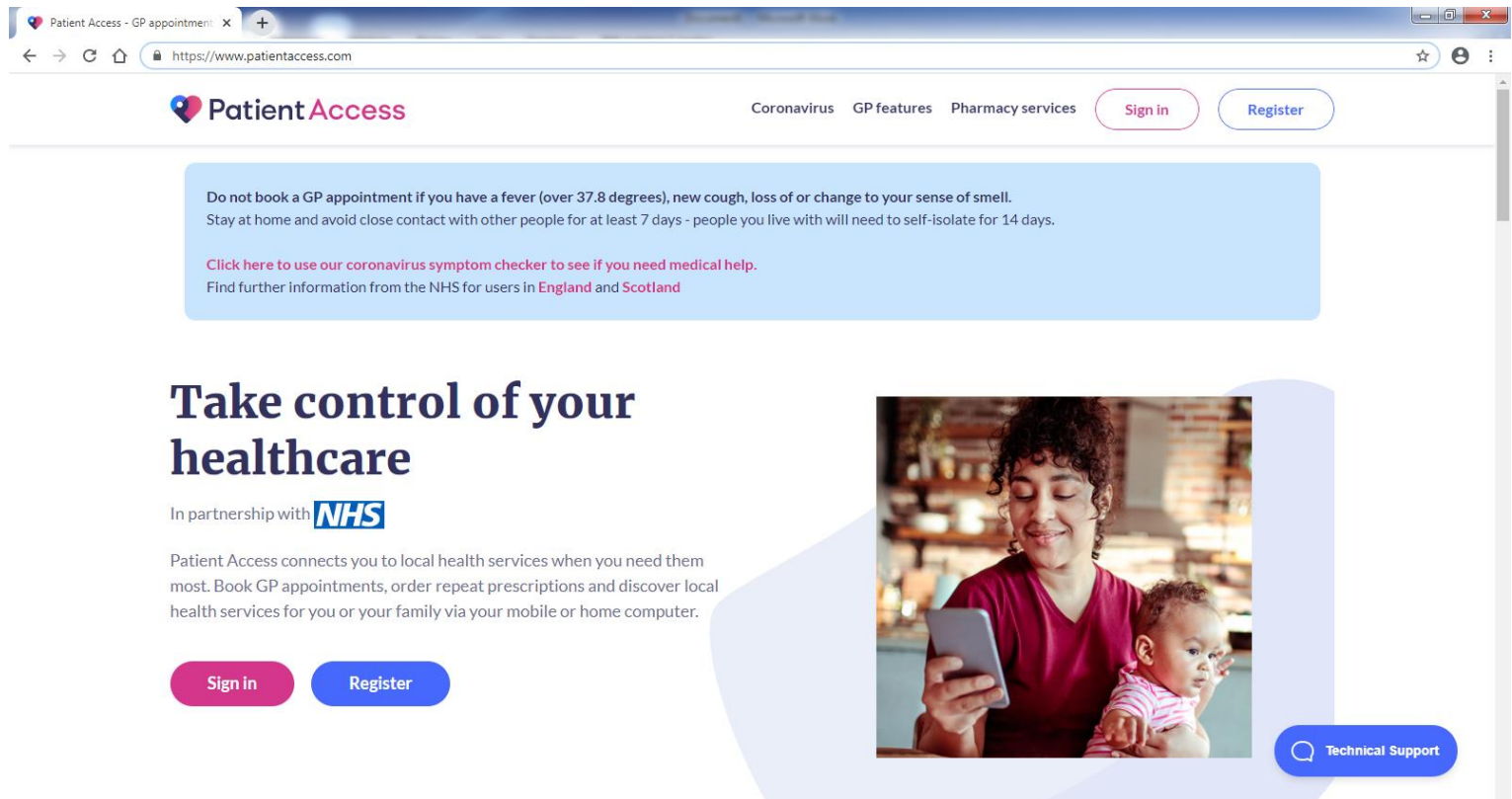


Please **VISIT** <https://www.patientaccess.com/>



The screenshot shows the Patient Access website homepage. At the top, there's a navigation bar with the Patient Access logo, links for Coronavirus, GP features, and Pharmacy services, and buttons for Sign in and Register. Below the navigation bar, there's a blue box with a warning about booking GP appointments if you have a fever, new cough, or loss of smell. The main heading is "Take control of your healthcare" in a large, bold font. Below this, it says "In partnership with NHS" and describes the service. There are two buttons: "Sign in" and "Register". To the right, there's a photo of a woman holding a baby and looking at a smartphone. A "Technical Support" button is in the bottom right corner.

Do not book a GP appointment if you have a fever (over 37.8 degrees), new cough, loss of or change to your sense of smell. Stay at home and avoid close contact with other people for at least 7 days - people you live with will need to self-isolate for 14 days.

[Click here to use our coronavirus symptom checker to see if you need medical help.](#)  
Find further information from the NHS for users in [England](#) and [Scotland](#)

## Take control of your healthcare

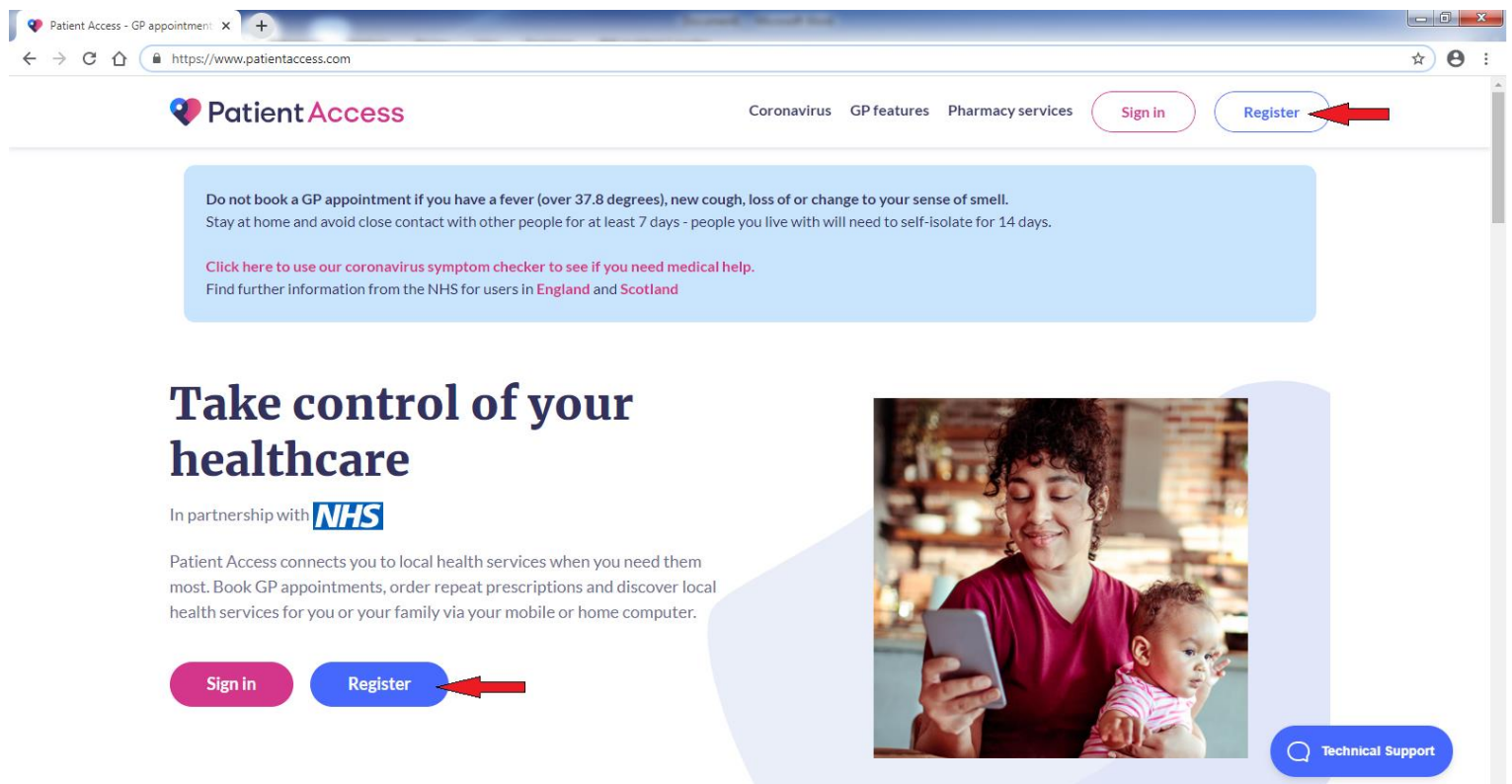
In partnership with **NHS**

Patient Access connects you to local health services when you need them most. Book GP appointments, order repeat prescriptions and discover local health services for you or your family via your mobile or home computer.

[Sign in](#) [Register](#)

[Technical Support](#)

CLICK on **REGISTER** <https://account.patientaccess.com/registration>



This screenshot is identical to the one above, but with red arrows pointing to the "Register" button in the top navigation bar and the "Register" button in the main content area.

Do not book a GP appointment if you have a fever (over 37.8 degrees), new cough, loss of or change to your sense of smell. Stay at home and avoid close contact with other people for at least 7 days - people you live with will need to self-isolate for 14 days.

[Click here to use our coronavirus symptom checker to see if you need medical help.](#)  
Find further information from the NHS for users in [England](#) and [Scotland](#)

## Take control of your healthcare

In partnership with **NHS**

Patient Access connects you to local health services when you need them most. Book GP appointments, order repeat prescriptions and discover local health services for you or your family via your mobile or home computer.

[Sign in](#) [Register](#)

[Technical Support](#)

Please **FILL OUT THE BOXES** with your **PERSONAL DETAILS** and CLICK on **CONTINUE**

The screenshot shows a web browser window with the URL `account.patientaccess.com/registration`. The page title is "Create your Patient Access account". Below the title, there is a link: "Already have an account? [Sign in to Patient Access](#)". The main form is titled "Enter your personal details" and contains the following fields:

- First name:
- Last name:
- Your home postcode:
- Date of birth:  Day,  Month,  Year
- Gender (optional):

Below the form, there is a link: "Why do we ask for this information". At the bottom of the form, there is a pink "Continue" button with a red arrow pointing to it. On the right side of the page, there is a blue "Technical Support" button.

Please ENTER your **EMAIL ADDRESS** and **PASSWORD** (12 CHARACTERS LONG WITH MIX OF NUMBERS, UPPERCASE AND LOWERCASE LETTERS).

TICK – **I accept the Terms and Conditions** and CLICK on **CREATE ACCOUNT**

The screenshot shows the same web browser window, but the page title is still "Create your Patient Access account". Below the title, there is a link: "Already have an account? [Sign in to Patient Access](#)". The main form is titled "Enter account details" and contains the following fields:

- Email address:  (value: `name@example.com`)
- Password:  (with a red arrow pointing to it)

Below the password field, there is a red box containing the text: "Your new password must be at least 12 characters long with a mix of numbers, uppercase and lowercase letters and should not have been previously used."

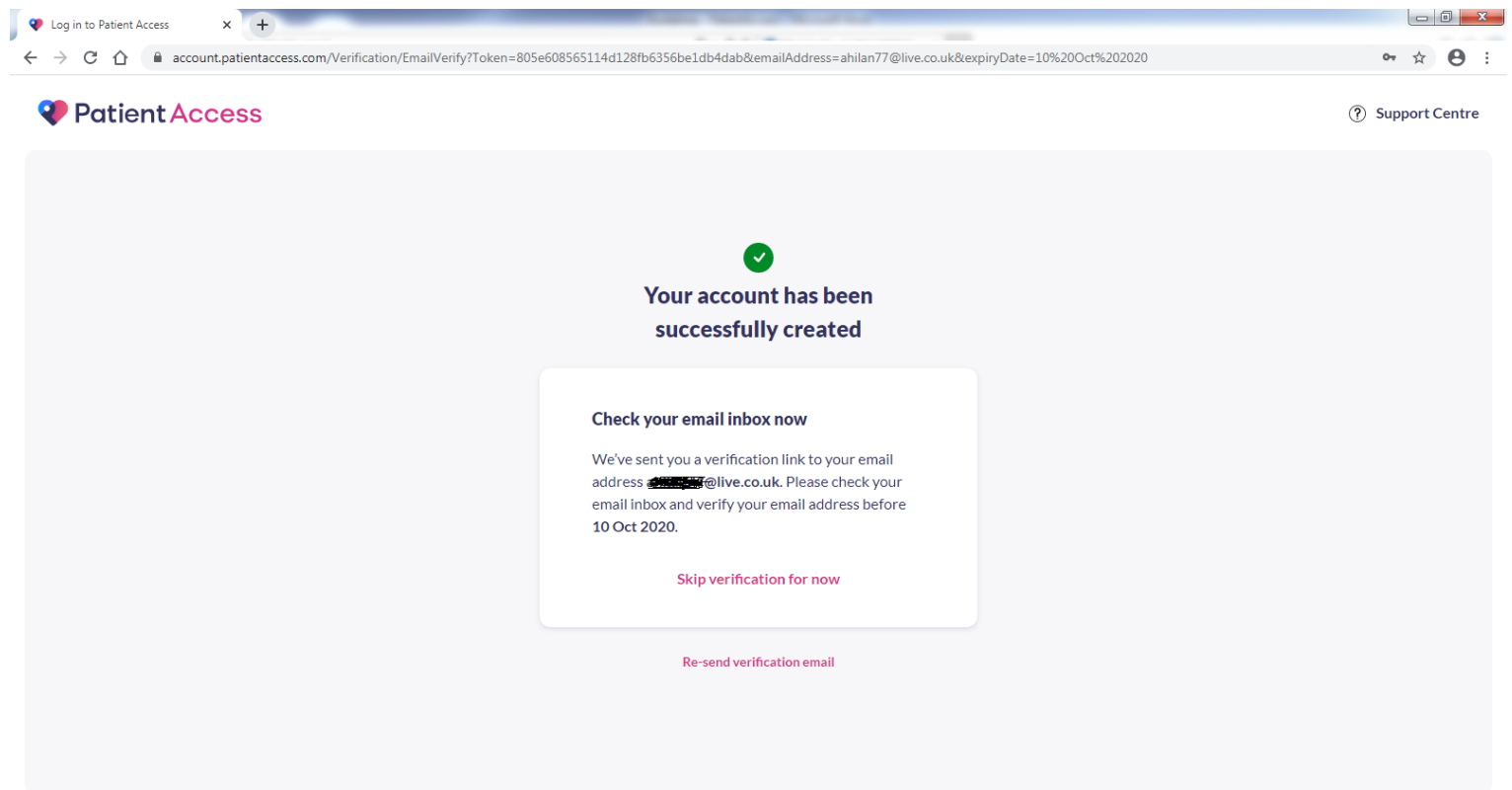
Below the password field, there is a field for "Mobile number (optional)": 

Below the mobile number field, there are two checkboxes:

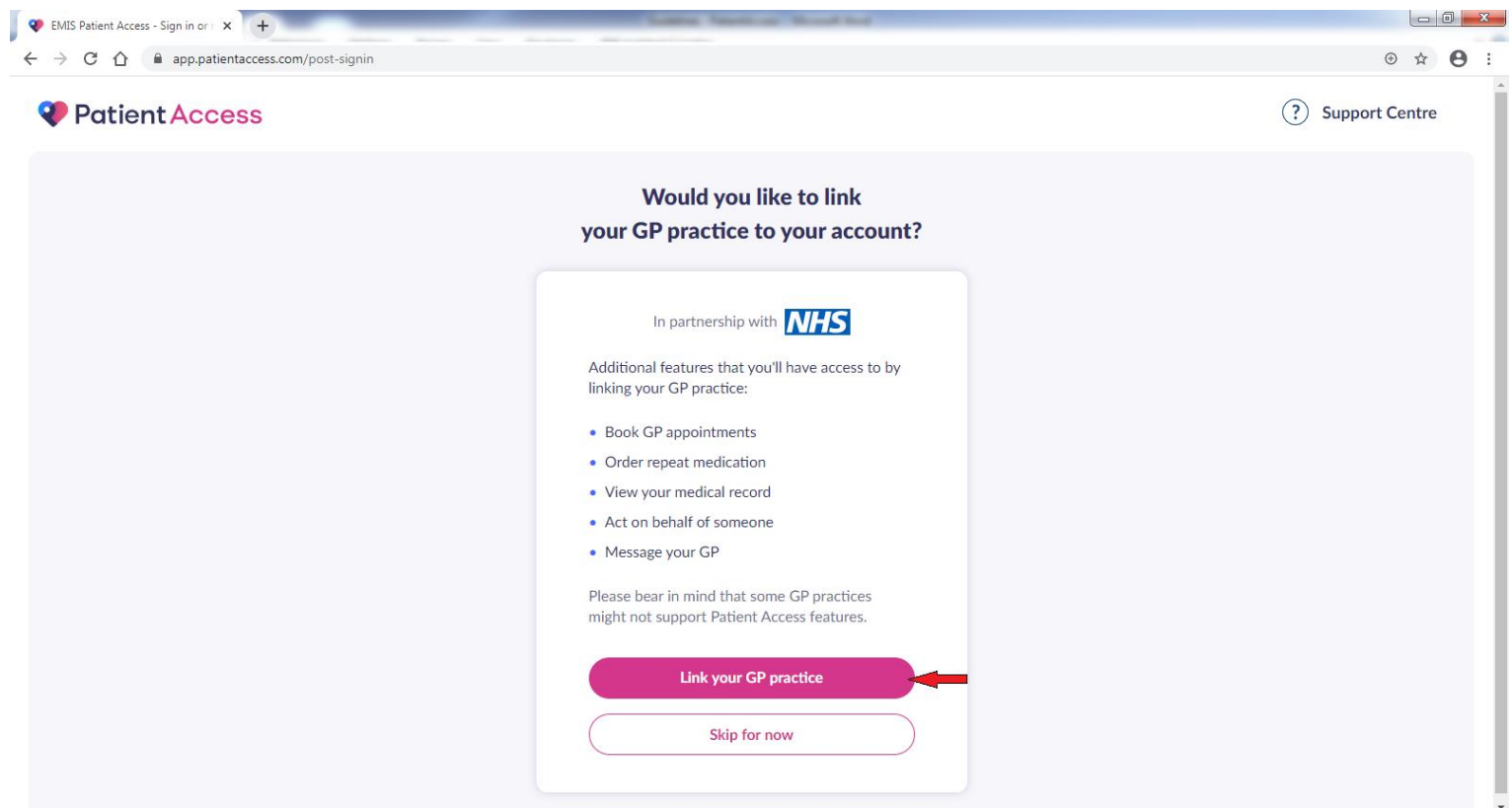
- ☐ I accept the [Terms and Conditions](#)
- ☐ I'd like to receive marketing communications (emails, surveys and partner content) to enhance my experience of Patient Access.

At the bottom of the form, there is a pink "Create account" button with a red arrow pointing to it. On the right side of the page, there is a blue "Technical Support" button.

CHECK your **EMAIL INBOX** to VERIFY your **EMAIL ADDRESS**;  
Otherwise CLICK on **SKIP VERIFICATION FOR NOW**.



CLICK on **LINK YOUR GP PRACTICE**



EMIS Patient Access - Sign in or x

app.patientaccess.com/dashboard

**PatientAccess** ? Support Centre Mick Mouse

Home Coronavirus Information Health Advice Appointments **Link Your GP Practice**

**Mobile Number**  
Please add a mobile number to your account. If you forget your password we can use this number to verify your identity. [Add mobile number](#)

Sorry, something's not quite right.  
One of the GP practices you were linked to has been disconnected from your Patient Access account. Apologies for the inconvenience.  
To re-link to the relevant practice and regain access to the missing information, please ask for a linkage letter from the relevant practice and use either:

- **Link your GP practice** button on your dashboard, or
- **Link another patient to your account** button in your View profile area

**Are you protected against flu?**  
See if you are eligible for a free NHS flu jab today. [Check now](#)

**Feeling unwell? Get health advice** Please enter your main symptom (e.g. headache) [Q](#)

[Terms of Use](#) [Privacy Policy](#)  
[Cookies](#) [Accessibility](#)

TYPE **E12 6SJ** and CLICK on **SEARCH**

EMIS Patient Access - Sign in or x


app.patientaccess.com/registration

**PatientAccess** ? Support Centre

[Back](#)

**1. Your Practice**  
Please supply a postcode or the name of the practice where you are currently registered as a patient.  
\* If your practice is not located in England [click here](#) instead.

[Search](#)





SELECT **E12 MEDICAL CENTRE** and **CLICK** on **CONTINUE**

EMIS Patient Access - Sign in or

app.patientaccess.com/registration

PatientAccess

< Back

1. Your Practice

Please supply a postcode or the name of the practice where you are currently registered as a patient.

\* If your practice is not located in England [click here](#) instead.

Q

E12 6SJ

Search

Select your practice from the results below.

E12 Medical Centre

243 High Street North, London, Greater London E12 6SJ

+44 (0) 2084702500

The Graham Practice

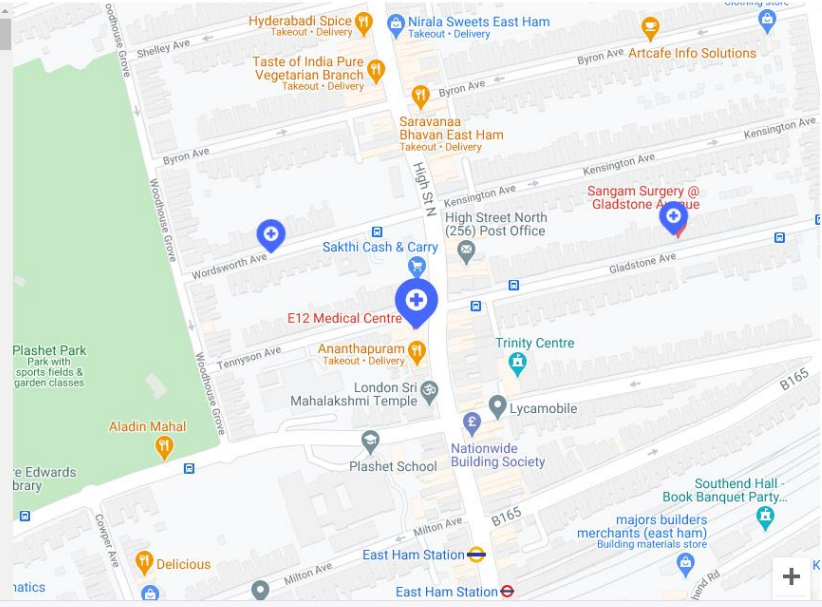
19 Wordsworth Avenue, London, Greater London, England E12 6SU

+44 (0) 2085485960

Sangam Surgery @ Gladstone Avenue

Continue

Support Centre



CLICK on **YES**

EMIS Patient Access - Sign in or

app.patientaccess.com/registration/letter

PatientAccess

< Back

Have you received a registration letter from your practice?

Yes

No

What is a registration letter?

A registration letter contains important information required to register for full access to online services.

If you do not have a registration letter you can select the 'No' button above and continue with basic online access, which will allow you to book a single appointment. You can also contact your practice directly to find out the options available to you to verify your identity and get full access.

You have requested access to online services.


Accessing online services

To access online services:

1. Create an account with one of the following service providers:

Service provider	Website
Patient Access	<a href="https://www.patientaccess.com">https://www.patientaccess.com</a>
i-Patient	<a href="https://i-patient.net">https://i-patient.net</a>

Support Centre



Then CLICK on **CONFIRM**



< Back

Have you received a registration letter from your practice?

Yes

No

Link To Practice

To link to your practice, please enter the following details from your registration letter.  
If you do not have a registration letter, please select the 'No' button above.

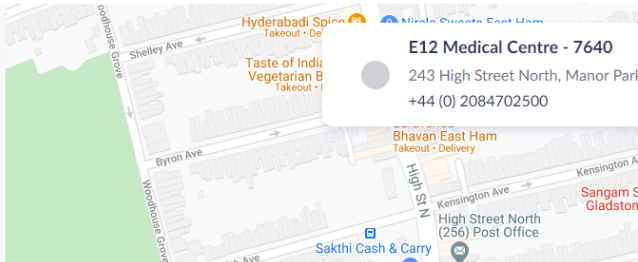
Linkage Key

Account ID

Confirm

E12 Medical Centre - 7640

243 High Street North, Manor Park, E12 6SJ  
+44 (0) 2084702500



You have requested access to online services.

To access online services:

1. Create an account with one of the following service providers:

Service provider	Website
Patient Access	<a href="https://www.patientaccess.com">https://www.patientaccess.com</a>
Evergreen Life	<a href="https://e-life.co.uk/">https://e-life.co.uk/</a>
Co-op Health	<a href="https://www.coop.co.uk/myhealth">https://www.coop.co.uk/myhealth</a>
myGP	<a href="https://www.lovemygp.com/">https://www.lovemygp.com/</a>
digi.me	<a href="https://digi.me/nhs">https://digi.me/nhs</a>
Echo Pharmacy	<a href="https://echo.co.uk/signup">https://echo.co.uk/signup</a>
AT Tech	<a href="https://idr-ig.com/">https://idr-ig.com/</a>
Pharmacy2U Ltd	<a href="https://im1.pharmacy2u.co.uk">https://im1.pharmacy2u.co.uk</a>
Medloop	<a href="https://medloop.co.uk/app/">https://medloop.co.uk/app/</a>
Boots UK	<a href="https://boots.com/nhs">https://boots.com/nhs</a>
My Way Digital Health	<a href="https://patient.diabetesmyway.nhs.uk/register/">https://patient.diabetesmyway.nhs.uk/register/</a>
C Sharp Solutions	<a href="https://ptatally.co.uk">https://ptatally.co.uk</a>
Patients Know Best	<a href="https://patientsknowbest.com/gp">https://patientsknowbest.com/gp</a>
Redwood Technologies	<b>Error! Hyperlink reference not valid.</b>
Healthera Ltd	<a href="https://healthera.co.uk">https://healthera.co.uk</a>
Doctorlink	<a href="https://www.doctorlink.com/patients/">https://www.doctorlink.com/patients/</a>
Digital Medical Supply UK LTD	<a href="https://kry.se/api/im1-service/">https://kry.se/api/im1-service/</a>
Nurturey - the digital Redbook	<a href="https://www.nurturey.com">https://www.nurturey.com</a>
NYE Health	<a href="https://weare.nye.health">https://weare.nye.health</a>

2. Provide the following online services account details when prompted:

Linkage Key	sU FJEaBNf3
ODS Code	F84739
Account ID	15 36007640

**Note:** The account details are unique to you and were provided by E12 MEDICAL CENTRE.

Now ENTER HOUSE NAME, FLAT OR STREET NUMBER: and CLICK on CONTINUE

The screenshot shows the 'Patient Access' registration wizard at step 2, 'Your Personal Details'. The browser address bar shows 'app.patientaccess.com/registration/wizard'. The page has a 'Back' link and a 'Support Centre' link. A progress bar on the left shows step 1 'Your Practice' as complete and step 2 as the current step. The 'Your Practice' section on the right shows 'E12 Medical Centre - 7640' with the address '243 High Street North, Manor Park, E12 6SJ'. The 'Your Personal Details' section on the left has a green checkmark and an 'Edit' link. It contains the following fields: Name (Mick Mouse), Date of birth (1 Sep 16), Gender (Gender), Postcode (E12 6SJ), and House name, flat or street number (a red-bordered input field with a red arrow pointing to it). A red error message 'House name, flat or street number is required.' is displayed below the input field. A 'Continue' button is at the bottom.

EMIS Patient Access - Sign in or

app.patientaccess.com/registration/wizard

Patient Access

Support Centre

< Back

**Your Practice** Edit

E12 Medical Centre - 7640

E12 Medical Centre - 7640  
243 High Street North,  
Manor Park, E12 6SJ

**2 Your Personal Details** Edit

Please confirm the personal details held by your practice.

Name: Mick Mouse

Date of birth: 1 Sep 16 Gender: Gender

Postcode: E12 6SJ House name, flat or street number: House name, flat or street number

House name, flat or street number is required.

Continue

**3 Confirm your password**

Then ENTER your 12 CHARACTERS PASSWORD and CLICK on LINK ACCOUNT

The screenshot shows the 'Patient Access' registration wizard at step 3, 'Confirm your password'. The browser address bar shows 'app.patientaccess.com/registration/wizard'. The page has a 'Back' link and a 'Support Centre' link. The progress bar on the left shows steps 1 'Your Practice' and 2 'Your Personal Details' as complete, and step 3 as the current step. The 'Your Practice' section on the right is the same as in the previous screenshot. The 'Your Personal Details' section on the left now has a green checkmark and an 'Edit' link, and displays the details: Name: Mick Mouse, Date of birth: 1 Sep 16, Gender: Male, Postcode: E12 6SJ, and House number/name: 2... The 'Confirm your password' section on the left has a green checkmark and an 'Edit' link. It contains a 'Your password' field (a red-bordered input field with a red arrow pointing to it) and a 'Show' button. A red error message 'Password is required.' is displayed below the input field. A 'Link account' button is at the bottom with a red arrow pointing to it.

EMIS Patient Access - Sign in or

app.patientaccess.com/registration/wizard

Patient Access

Support Centre

< Back

**Your Practice** Edit

E12 Medical Centre - 7640

E12 Medical Centre - 7640  
243 High Street North,  
Manor Park, E12 6SJ

**2 Your Personal Details** Edit

Name: Mick Mouse  
Date of birth: 1 Sep 16 Gender: Male  
Postcode: E12 6SJ House number/name: 2...

**3 Confirm your password** Edit

Your password: Enter your password Show

Password is required.

Link account

Now your **PATIENT ACCESS ACCOUNT** is LINKED with our **GP PRACTICE**.

